



## MEMBERSHIP TERMS AND CONDITIONS

1. The following rules are made between the Member and Pilates Reformer Studio (hereinafter the Studio);

**2. Membership card must be shown at each visit to the Studio. Members without valid identification documents may be denied attendance. The Studio must be notified if the card is lost, so that a new card can be issued, at an additional cost.**

**Replacement charge for lost cards is BAM 20.00;**

3. Membership fee is individual and may be used only by the person specified in the contract. Membership cannot be resold. It is not possible to cancel or receive refund for membership fee. Membership fee can, however, be transferred to another person with prior approval of the Studio.

**4. Each member is charged an advance payment for issuance of a membership card in the amount of BAM 5.00 KM. This amount is refundable in case the Member terminates membership with the Studio. In that case, the Member must return membership card to the Studio;**

5. All members must be 18 and above. Members under 18 are required to provide written consent from one of the parents;

6. Members are required to keep the premises tidy, behave properly and express themselves in a way that does not disturb other members. Members are required to use towels and wear appropriate sportswear.

Exercises on the reformer or court are practiced barefoot or in specialised socks for yoga and pilates;

7. Working hours must be respected. Members are required to leave the premises at the closing time as specified. The Studio reserves the right to change working hours. Any possible change of working hours will be posted in advance as a notice, in the premises of the Studio;

**8. Members are required to arrive on time for appointments. Appointments cancelled 24 hours in advance will be considered cancelled on time. All cancelled appointments in a period of less than 24 hours will be charged and considered as if held;**

9. Smoking, consumption and sale of alcohol, drugs and illegal preparations are strictly prohibited. Members violating this prohibition will lose their right to membership and will be asked to leave the Studio;

**10. The Studio is not responsible for personal items and money left inside the Studio premises. If valuables need to be kept, please contact the staff at the info desk;**

11. No food and use of glass containers is allowed in the training rooms;

**12. Members are responsible for their health condition allowing them to use the services offered by the Studio. The Studio will not be responsible for accidents or any other consequences related to one's health condition. The studio recommends you to consult your doctor before you start exercising;**



13. The Member agrees that the Studio uses his/her contact information for communication between the Studio and the Member. After receiving communication for the first time, the Member has the right to unsubscribe from any such circular communication.

**14. The Studio reserves the right to take photos for promotional purposes on social networks and web portals. The Member may seek strict privacy.**

15. Members who do not comply with the rules and conditions herein may lose their membership and/or be asked to leave the premises of the Studio. Unused appointments from the membership card will not be reimbursed.

### **MEMBERSHIP CARD**

1. Membership card allows the holder to use the premises and services of the Studio as specified for the paid membership package.

### **FREEZING AND EXTENDING MEMBERSHIP AND MEMBERSHIP PACKAGE**

**1. Membership package of 30 days can be frozen for a period of up to 7 days, with the possibility of transferring two or three appointments from the previous month depending on the type of service package used by the Member. It is not possible to freeze membership retroactively.**

**2. To book appointments in the Studio, the Member must pay 50% of the total monthly membership fee of the package used. Booked appointments/reservations can only be kept for one month. When activating the new monthly membership fee, 50% of the advance payment for booking an appointment is included in the current membership fee.**

**3. In case of illness or injury, the cardholder has the right to extend the membership package for a number of days equivalent to the period in which the package could not be used. An illness or injury preventing the use of card is proven by a doctor's certificate.**

By signing up to these rules, the Member agrees to respect the rules and act in accordance with membership conditions of the Studio!

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SIGNATURE OF MEMBER